

Where quality and standards matter...



Capability Statement



**Synergy
Integrated
Services[®]**
Facility Services



Capability Statement



OVERVIEW OF OUR COMPANY

Synergy is a South Australian owned and operated CM3 qualified facility service company, with a combined experience of over 40 years. We provide tailored maintenance and cleaning solutions for your company whilst simultaneously supporting your KPIs and reducing your current costs. Our staff is trained and licensed to carry out the work procedures to meet your expectations.



THE SYNERGY DIFFERENCE



Choosing us as your service provider ensures that you receive a tailored solution that considers your requirements along with your KPIs and costs.

Synergy has continued to meet the maintenance and cleaning demands of our clients who are mainly based in South Australia. The variety of services we provide ranges from

plumbing

painting

electrical works

garden maintenance

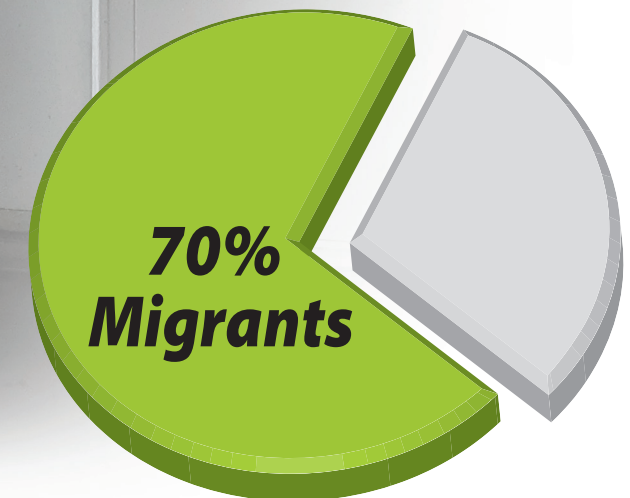
gutter cleaning

graffiti removal etc.



Synergy is proud to provide job opportunities for migrants and our current employee base consists of approximately 70% migrants. We aim to continue expanding our workforce and creating more opportunities for more migrants throughout the SA state. We also aim to provide jobs to Indigenous people and provide constant support to our workforce.

For clients who wish to support the environment, we provide the option of exclusively using environmentally friendly products from the AGAR Green range.



SYNERGY CAPABILITIES

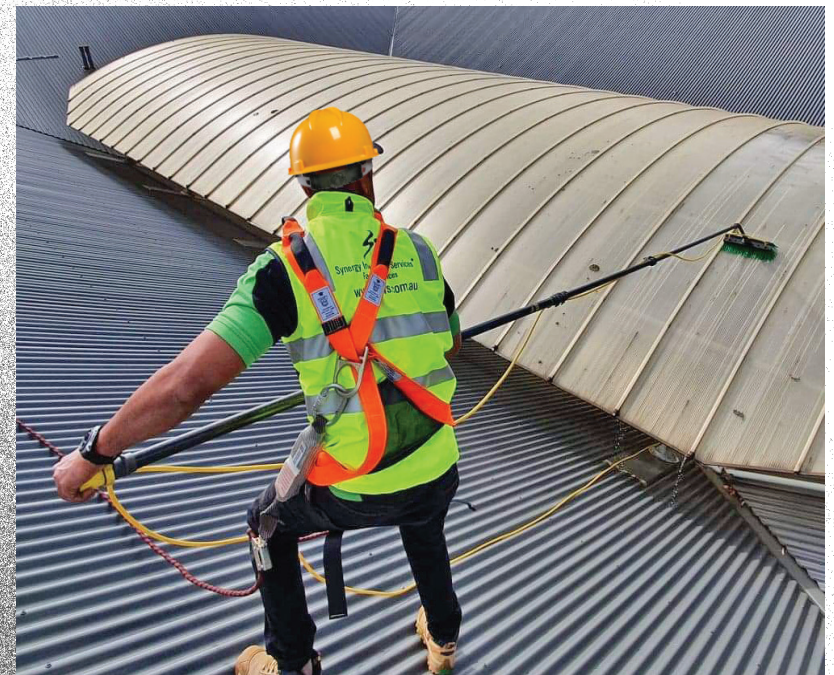
Synergy is a small facilities management company that specialises in maintenance and cleaning services within the commercial, industrial and government sectors within the South Australian market and our range of services accommodate to the varying Requirements of our clientele.



MAINTENANCE SERVICES



- Painting
- Plumbing
- General Handyman Services
- Garden Maintenance
- Air Conditioning Service
- Car Park Maintenance
- Electrical
- Flood Damage Restoration
- Roof Plumbing
- Test and Tag Services
- Tiling
- Minor Carpentry Work
- Graffiti Removal



INDUSTRIES

- Education
- State and Local Government
- Real Estate-Commercial and Residential
- Hospitality
- Retail
- Health
- Aged Care
- Child Care
- Sports and Recreation
- Construction
- Energy/Renewable Energy
- Wineries



Our business serves consumers and businesses across these key market sectors:



CLEANING SERVICES

- Tile and Grout Cleaning
- Strip and Seal
- Window Cleaning
- Housekeeping
- Builder's Cleaning
- Sanitisation and Disinfection
- Event Cleaning
- Pathological Cleaning
- Carpet Cleaning
- High Dusting
- High Pressure Cleaning
- Gutter Cleaning
- Building Exterior Cleaning
- Flood Damage Restoration

SYNERGY INSURANCE POLICIES

Our current insurer is **Berkley Insurance Australia** and our insurance policies are reviewed and adapted to include any additional coverage depending on the varying agreements.

Certificates of currency are available upon request for the following insurances:

- Public Liability Insurance - \$ 20,000,000
- Worker's Compensation Insurance

SOME OF OUR CLIENTS

dbphilpott
REAL ESTATE



PRINCE ALFRED COLLEGE

ElectraNet



InfraBuild
Building futures through sustainable steel



Cancer
Council
SA

LEEDWELL.
PROPERTY



ENDEAVOUR
COLLEGE



OAKS
HOTELS • RESORTS • SUITES



QUALITY SYSTEMS

We understand the importance of workplace safety, environmental impact, service quality and overall health and wellbeing especially in the industry we operate in. Synergy aims to achieve the highest level of quality standards for all our services, and we strive to meet our customer expectations. Our Quality Management System provides a detailed overview of how the company quality management into our processes via policies, procedures, checklists, registers, SWMS, employee training etc.

Our management system allows for continuous improvement of our processes by allowing the detection of hazards and risks, elimination of risks whilst aiding in the achievement of customer satisfaction.

LICENSES AND CERTIFICATIONS

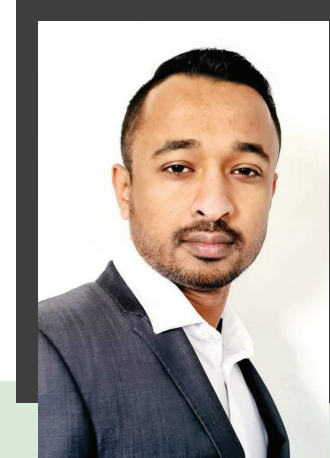
- CM3 Prequalified
- Certificate IV in Frontline Management
- Flood Damage Restoration Technician
- Trauma & Crime Scene Technician
- Working with Children checks
- Police Clearance
- Drivers License
- Employee Induction Checklist
- White cards
- EWP licenses
- Working at Heights licenses
- Test & Tag Technician
- IICRC Certified
- BSCAA member





DINO RENNA
Co-Founder and Director

Having come into the cleaning industry at a mere age of 13, Dino has a very comprehensive knowledge on the industry and its requirements. He is qualified in Frontline Management and has worked as a Contract Service Manager for 10 years. Prior to jointly launching Synergy Integrated Services SA Pty Ltd, Dino operated his own cleaning company for 21 years, this allows Dino to bring in vast experiences in running a cleaning business. Today Dino oversees the business operations and its overall performance. He continues to create lasting impressions and relationships with Synergy clients base on trust and reliability.



GAYAN ABEYRATHNE
Co-Founder and Director Finance / Operations

After starting his career as a Banking and Finance Officer and eventually working in the specialised cleaning industry for over 7 years, he co-founded Synergy Integrated Services SA Pty Ltd. Gayan is focused on improving what we do and how we do it whilst taking a collaborative approach to create a high performing and safe environment for the team. Building and managing lasting business relationships is an integral part of Synergy. Currently Gayan serves as the Director Finance / Operations, qualified with various industry certificates, he brings a broad perspective and helps us drive towards a common goal.



DOSHANTHRI RANATUNGE Strategic Partnership Manager

After being awarded the Best Young Writer in Sri Lanka at the age of 19, Doshanthri had the privilege to become the youngest chief editor at a National Weekly in South East Asia. With her Special (Hons) degree in Mass communication she was able to sharpen her strategic communication skills while working for Internews - USA based Media as an investigative journalist and a producer followed with communication specialist & editorial business manager. After migrating to Australia as a skilled journalist Doshanthri worked full time in Radio in business account management and client relationship since 2010 and she worked sometime in the same capacity at Artificial intelligence agencies. With all these experiences Doshanthri leads the Strategic Partnership management at Synergy by cultivating and maintaining relationships among business partnerships while also developing strategies to increase the revenue.



SAJEEWANI JAYAWARDHANA Accounts Manager

Having academic qualification in Marketing and Business Management plus the business experience of owning a local cleaning company, she brings a vast knowledge to the operational function of the company. Sajee oversees the business accounts and ensures the business runs smoothly.



CATHERINE RENNA Office Manager

Being introduced to the cleaning industry by Dino at a young age, Catherine is passionate of being an integral part of the cleaning industry. Having completed a Law Degree at the University of South of Australia, Catherine brings in a legal perspective to the company whilst running and managing the day-to-day operations.





SYNERGY PEOPLE

The team at Synergy strives to build and maintain good rapport with our clients and you can be assured that they would deliver an exceptional service. Our staff is trained and experienced in the work that they carry out and professionalism is a key value they abide by.

Our company continually trains all our staff and we maintain open communication lines for the provision of support. Toolbox meetings are an integral part of the continual training process and we aim to create a healthy working environment.